

World Class

Support You Can Count On



M i C h o i c e Technologies is dedicated to helping you get the most out of our suite of robust products with superior service and support. Our technical support experts combine in-depth, detailed

knowledge of our products with a commitment to meeting all of your support needs. And, our Priority One Support Plan is designed to make sure that you have the latest innovations and functionality at one low price.

As to be expected from any quality company, our technical support team, with its wealth of experience in school food service environment, most likely has encountered your problems before and will be able to resolve the issues immediately. To assist in more complex computer issues, we

Our Customer Care Support Services offers customers unique online self-help resources over the Web which can quickly and easily help you get the most out of your MiChoice Technologies products.

All MiChoice Technologies software products have a **One Year Warranty**, including One Year complimentary 800 number telephone support and remote support from the date of installation.



Continuing with our tradition of open customer communications we maintain a Customer Response System in which all support calls are logged into the customer's support history file. To keep the administrators advised about the

status of support calls, letters or email can be automatically sent to the appropriate personnel outlining the problem and resolution of the support call. This outstanding follow up service provides you with the necessary tools required for monitoring

Excessive.... Recurring.... Preventable



Extended Customer Care support contracts with **Remote Support via the Internet** are available at a nominal fee.



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